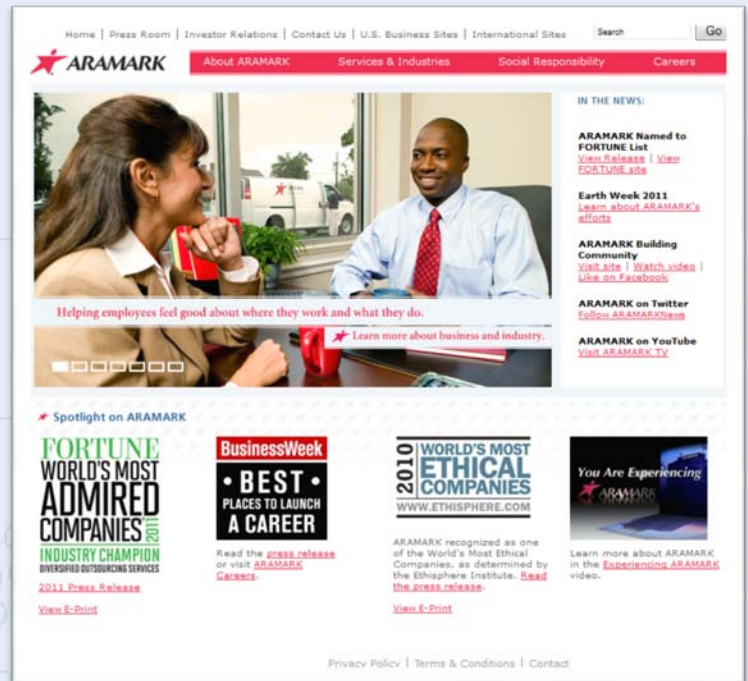


» Company Overview

ARAMARK is a multinational company in professional services, providing award-winning food services, facilities management uniform and career apparel to health care institutions, universities and school districts, stadiums and arenas, and businesses around the globe.

ARAMARK provides services in nearly every industry, including:

- Business and Industry
- Correctional Institutions
- Colleges and Universities
- Conference Centers
- Healthcare
- Convention Centers
- Sports and Entertainment
- Cultural Attractions
- School Districts
- Public Safety
- Parks and Resorts
- Senior Living



» Business Problem Case

Aramark approached Royal Cyber, Inc. to provide around the clock support and develop following features to enhance and accelerate online processes;

- Development and consultancy support for ongoing projects
- Deployment/development of IBM WCM feature
- Deployment of robust monitoring tools
- JSR-286 Portlet project development using IBM WebSphere Portlet factory
- Systems Upgrade; to migrate the existing portal infrastructure to 7.0 from 6.1
- Deployment and configuration of Cognos, integration with LDAP, configuration of SSO with portal
- Installation and configuration of cognos portlets in aramark portal servers
- Custom portlet development on Cognos API's
- Redesign and customize WCM implementation, WCM custom portlets, workflows, wcm rendering etc...

» Solution

Royal Cyber Inc., an IBM Premier Business Partner, implemented Web Portal solutions based on WCM/IBM WebSphere Portal software and Portlet Factory that resulted in significant savings, increased productivity, access to more concise data, ability to make more intelligent decisions and improved service.

Following are the details of solutions, implemented on Armark's network of web based portal projects

24/7 Support and Monitoring

Providing 24/7 support for multiple projects of IBM WCM development, deployment and monitoring

WebSphere Portal 7.0 Migration

Performed Complete migration to the existing aramark portal infrastructure to 7.0 from 6.1

Distributor Portlet Enhancement

JSR-286 Portlet development using IBM WebSphere Portlet factory for Aramark to manage Aramark's distributors dealings etc..

WCM Remediation

Royal Cyber Inc., helped to redesign Aramark WCM implementation, redesign WCM custom portlets, workflows, wcm rendering etc..

IBM Cognos Deployment and Configurations

- ***Royal Cyber installed and configured Cognos for Aramark and performed following tasks;***
- ***Integration with LDAP***
- ***Configuration SSO with portal***
- ***Installation and configuration Cognos portlets in aramark portal servers***
- ***Custom portlet development on cognos API's by using IBM® portlet API***
- ***Multi-page custom portlets***
- ***SOA Architecture development for support***
- ***Robust integration capabilities with enterprise applications and data***
- ***Automatic integration with WebSphere Portal***
- ***Development of many portlet variations from a single code base***
- ***Automation of frequently occurring development tasks***

» Benefits

Royal Cyber Inc., helped Aramark and provided trusted support to develop system based on IBM WebSphere Portal, portlets and servlets as per their business requirements by providing constant consultancy and development support.

Now Aramark can easily monitor their website functions and found a variety of easy-to-use tool by the help of IBM WebSphere Portal. They can easily create separate dedicated sections (sub-portals or dedicated portals) for various business they run online where they can perform different powerful web activities as well.

The development time has also been reduced to 70 percent as compare to traditional portlet development.